



Apartment Regulations

BALTICUS and FOREST

Może nad Morze

kontakt@mnadm.pl
+48 663230648 / +48 663230647

To ensure a peaceful and safe stay for our Guests, we have prepared the following regulations.

INTRODUCTION

These Regulations define the rules for concluding a short-term rental agreement, payment terms, and reservation cancellation in connection with the electronic service provided by the Lessor.

Service Provider / Owner – Może nad Morze Ewa Jałocha, based in Gutowo Małe, ul. Za Parkiem 5a, who is a party to the apartment rental agreement for vacation or tourism purposes with the Client.

Client / Guest – a legal or natural person with legal capacity under the provisions of the Civil Code, who is a party to the agreement for temporary use of a residential apartment.

Apartment – a residential unit described in the offer presented on the website www.mnadm.pl, rented by the Client for a temporary stay for leisure or tourism purposes.

RESERVATION

1. These regulations define the terms under which you can make a reservation and rent an apartment.
2. Making a reservation constitutes acceptance of these Regulations.
3. The rental agreement is considered concluded at the time of booking and payment.
4. Reservations can be made by:
 - a. submitting the form on www.mnadm.pl
 - b. calling: +48 663 230 648 or +48 663 230 647
 - c. emailing: kontakt@mnadm.pl

5. During booking, the Client must provide the following:

- Dates of stay (check-in and check-out)
- Estimated arrival time
- Chosen apartment: BALTICUS or FOREST
- Contact details (name, phone number, address, email)
- ID card number
- Number of people staying (cannot exceed the limit stated in the offer)

6. Once the conditions and price are agreed upon, the reservation will be confirmed and assigned a reservation number.

7. The reservation must be confirmed by paying a 30% deposit within 24 hours of the reservation request.

8. The reservation is considered complete upon deposit payment to the owner's Santander Bank account: 28 1090 1421 0000 0000 4201 1085, recipient: Može nad Morze, Ewa Jałocha.

9. Payment of the deposit constitutes acceptance of these Regulations.

10. Failure to pay the deposit within the deadline will result in reservation cancellation.

11. The remaining 70% of the payment must be made no later than 7 days before the stay.

12. In case of cancellation, the deposit is non-refundable.

13. Hotel day starts at 3:00 PM and ends at 10:00 AM. Early check-in or late check-out is possible by prior arrangement.

14. Keys are handed over by the owner or M nad M staff.

15. The owner may refuse to hand over keys if the guest:

- lacks valid ID
- is under the influence of alcohol or drugs
- behaves aggressively

16. Key return must be arranged with the owner on departure day.

17. If the stay is shortened for reasons beyond the owner's control, unused days are non-refundable and all obligations must be fulfilled.

18. The price does not include insurance. The owner is not liable for personal injuries or property damage.

19. In case of police intervention, the contract may be immediately terminated without refund.

20. Any violation of the regulations may lead to immediate termination without refund.
21. By booking, the guest agrees to personal data processing for rental and contact purposes in accordance with GDPR.
22. These Regulations constitute a binding agreement upon deposit payment. Disputes shall be resolved amicably or by court indicated by the owner.
23. For matters not covered, relevant Polish law, especially the Civil Code, applies.

CANCELLATION AND REFUNDS

1. Cancellations must be made by phone or email.
2. Changes to the reservation are possible at least 14 days before arrival if the new dates are available.
3. If cancelled less than 7 days before arrival or no-show, the owner may retain the deposit or full amount.
4. No refunds are given for late arrivals or early departures.

GUEST RESPONSIBILITIES

1. Guests must maintain the apartment in the condition it was received. Rearranging furniture is prohibited.
2. Quiet hours: 10:00 PM to 6:00 AM. No guests allowed after 10:00 PM.
3. Parties are not allowed. A 500 PLN fine applies.
4. Smoking, drug use, and vaping are prohibited. Smoke detectors are installed. Fire service costs are borne by the guest if called.
5. Any damages must be reported immediately. Costs for guest-caused damages will be charged.
6. If damages make the apartment uninhabitable for the next guest, a fee equal to 2 nights' stay applies.
7. Lost keys incur a 100 PLN fee. The owner is not responsible for lost property.
8. Only the declared number of guests may stay in the apartment.
9. The owner is not liable for technical failures beyond their control.
10. The owner is not responsible for valuables or cash left in the apartment.
11. Pets are not allowed.
12. Guests must report any irregularities upon check-in or they may be held responsible.

13. Guests are responsible for damages caused when using facilities like saunas, fitness rooms, or playgrounds.

14. The owner may inspect the apartment before departure. Damages must be paid for before leaving.

15. A 500 PLN deposit may be required. It is refunded if no damage occurs.

16. The owner may withhold part or all of the deposit in case of disturbances or damage.

17. Early departure not caused by the owner does not entitle to a refund.

18. Before check-out, guests must turn off electrical devices, close windows/doors, and secure keys.

19. No items may be removed from the apartment. Guests must care for the apartment and utilities.

20. The apartment must be returned in good condition, allowing for normal wear and tear.

21. Upon departure, guests must:

- Dispose of trash
- Not leave food behind
- Wash dishes and kitchen equipment

22. The owner or staff may enter the apartment in emergencies or if regulations are suspected to be violated.

23. The guest is responsible for all actions of persons staying with them.

24. All damage must be reported and paid for. Guests are liable for others staying with them.

25. Due to fire safety, it is prohibited to use unauthorized electrical/gas devices or store flammable/explosive substances.

FORCE MAJEURE

1. Force majeure includes unforeseeable events beyond the owner's control that make rental impossible.
2. This includes situations posing a threat to health, life, or property.
3. In such cases, the owner may cancel the agreement and refund payments minus used services.

PERSONAL DATA PROTECTION

According to Article 13(1) and (2) of the GDPR (EU Regulation 2016/679), the personal data administrator is:

Może nad Morze, Ewa Jąlocha, ul. Za parkiem 5a, 62-300 Gutowo Małe

Data is processed only for contract fulfillment and contact. It is not shared except when legally required or outsourced under contract.

Providing data is voluntary, but refusal may prevent service. Guests have the right to access, correct, or delete their data.

CONTACT INFORMATION

BALTICUS Apartment: ul. Promenada Gwiazd 14b/71, 72-500 Międzyzdroje

FOREST Apartment: ul. Ustronie Leśne 13 C326, 72-500 Międzyzdroje

Email: kontakt@mnadm.pl

Phone / WhatsApp: +48 663 230 648, +48 663 230 647